

Please read carefully

### *Reservations*

A deposit equal to a minimum of one night's room rate or 50% of the entire stay's tariff (whichever is more) is must to confirm a reservation. Hotel will share the bank details to transfer the money.

### *Cancellations & Refunds*

100% refund if cancellation is effected before seven days of check in date.

50% refund if cancellation is effected before three days of check in date.

No refund if cancellation is effected within three days of the check-in date or upon NO SHOW.

### *Hotel Policy*

The standard check-in time is 10:00 AM and the standard checkout time is 09:00 AM.

Early check-in or late checkout is strictly subjected to availability and may be chargeable by the hotel.

In case of Early check out no type of refund will be entertained.

Any early check-in or late checkout request must be directed and reconfirmed with hotel directly.

A valid photo id is required at the time of check in.

The Hotel reserves the right of admission. Accommodation can be denied to the guests with confirmed reservation if found the information given doesn't match the guest profile.

We accommodate only family and married couples, no stags allowed.

This is at full discretion of the hotel management & Hotel reserves right of admission.

No refund would be applicable in case the hotel denies check-in under such circumstances.

NO pets allowed or permitted on the premise.

Infant Age : 0 to 4 years, Child Age : 4 to 12 years.

Extra Bed (even for child) / Extra person is chargeable.

Tariff rates are subjected to change without prior notice.

No extra charges or refunds will be made in case traffis are differnt at check in, that what guest have booked for.

Any Sort of Illegal activity and Gambling is Strictly Prohibited. Guest will be asked to checkout immediately, and even result in police complain.

Smoking and drinking in common areas, garden, restaurant is strictly prohibited.

Doing so will be subjected to fine.

Damaging/destroying hotel property will result in full claim by hotel towards the guest.

### *General Info*

Room Service - 7:00 am to 10:30 pm

Hot water timing - 7:00 am to 11:00 am

Generator backup for uninterrupted power supply.

A.C. will not run on Generator backup in case of power failure.

Room photographs on the website are indicative of the room category.

There could be marginal difference in the decor and apperance of the room in the same category, however the facilities remain the same in room category wise.

We Humbly request you to keep Abu and Hotel premises Clean.

We always strive our best to make your stay comfortable and pleasurable, and have a wonderful time in MOUNT ABU.

Hotel Rajdeep